

## Your child's safety

Nothing is more important to us at Are We There Yet? Charter, LLC than your child's safety. We strive to create a safe environment for your child each and every ride. Listed below are a few ways we provide first-rate care for our kids-

### A Safe ride

We have strictly a set of guidelines that everyone from the parent - child - driver is made aware of and understand the importance of. These guidelines are used to decrease distractions, and helps to promote safety on the road.

### Safe Driver's

- Each driver undergoes extensive background screenings: SC DMV check, Criminal and Sex Offender registry database
- All drivers is subject to random drug testing
- Each driver is properly licensed and insured
- All drivers are identified by our logo shirt and badge
- Drivers will not use cell phones while driving; our number one priority is safety

### Safe Vehicles

- Vehicles are easily identified with our logo on both sides of the vehicle
- Vehicles are frequently maintenance and checked daily to ensure that they remain in good working condition and repair
- All vehicles have safety road-side emergency kits in the case of an emergency

## Our Policy

### Are We There Yet? Charter Rules and Regulations

- Loud noises or inappropriate behavior will not be tolerated
- Please go over the van rules with your child
- Children must remain seated at all times while van is moving
- Children must wear seatbelts when the van is moving
- AWTY?C is not responsible for items left on the vehicle or damage done to a riders property
- Riders shall not destroy the vehicle or other riders property
- Please instruct your child to only get into the "Are We There Yet? Charter" Van
- It is extremely important for your child to be ready at their pre-arranged time
- A 24 hour notice will be needed to service any request that may arise
- It will be the parents responsibility to contact AWTY?C if a pick-up has been cancelled
- Are We There Yet? Charter, LLC has a **(5 MINUTE WAIT TIME)** drivers will not exceed the wait time

## Cancellations

The information below details the procedure to cancel a scheduled pick-up for your child.

Please call the cell-line **(803)760-3997** within 24 hours to cancel services. As a reminder there is a \$15 fee for not cancelling your child's pick-up. If the driver comes out to get your child and a cancellation was not made on-time there is a \$15 fee for not canceling and for late cancellations.

## Weekly/ daily fee

Payments will need to be made in advance before your child can ride. **All payments must be made in advance on Fridays** by or before 12:00 pm before the start of each beginning week or by noon two days in advance for single rides under 4 days.

## Late fees

**NO EXCEPTIONS- ALL PAYMENTS MUST BE MADE BEFORE SERVICES CAN BE ISSUED.**

## Payment options

Money orders, debit cards, and online web payments will be accepted for payment. Note: If mailing in payment, the payment will need to be mailed 3-4 days prior to ensure prompt arrival before your child's service date.



Are We There Yet? Charter, LLC

## SUMMER ENROLLMENT

I \_\_\_\_\_ understand that my child and I must follow all policies of the Handbook\*

I \_\_\_\_\_ have read the Policy Handbook that was found on the website at ([www.arewethereyetcharter.com](http://www.arewethereyetcharter.com)) and agree to all terms of the handbook.

I understand that disregarding these policies can result in termination of my child's transportation enrollment.

I agree to the weekly/ daily rate of \$ \_\_\_\_\_ to be paid weekly or daily in advance for my child \_\_\_\_\_ . Any added time or days after those listed will be discussed beforehand, and will be subject to extra fees. I understand that this agreement can be cancelled at any Given time.

**\*ALL PAYMENTS ARE NON-REFUNDABLE\***

\*PLEASE READ THE **POLICY HANDBOOK** BEFORE SIGNING\*

\*THE POLICY HANDBOOK CAN BE FOUND ON OUR WEBSITE AT: [www.arewethereyetcharter.com](http://www.arewethereyetcharter.com)

## SUMMER ACTIVITY FORM

Beginning date needing service: \_\_\_\_\_ End date if available: \_\_\_\_\_

Child's Name: \_\_\_\_\_

Does your child have any health issues that the driver should be made aware of? Yes - No  
If so, please specify \_\_\_\_\_

Check service days needed and specify the time beside (a.m. or p.m.)

Example: Monday  A.M 7

### MORNING

Monday \_\_\_ A.M. \_\_\_

Thursday \_\_\_ A.M. \_\_\_

Tuesday \_\_\_ A.M. \_\_\_

Friday \_\_\_ A.M. \_\_\_

Wednesday \_\_\_ A.M. \_\_\_

Saturday \_\_\_ A.M. \_\_\_

Sundays scheduled by appointments only.

### AFTERNOON

Monday \_\_\_ P.M. \_\_\_

Thursday \_\_\_ P.M. \_\_\_

Tuesday \_\_\_ P.M. \_\_\_

Friday \_\_\_ P.M. \_\_\_

Wednesday \_\_\_ P.M. \_\_\_

Saturday \_\_\_ P.M. \_\_\_

Pick-up address \_\_\_\_\_

Drop-off Address \_\_\_\_\_

Parent signature: \_\_\_\_\_ Date: \_\_\_\_\_

Owner/ Operator Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Child's Information Card**

Child's Name:			
Parent/Guardian:	Work# Ext:	Cell# Home#	Email:
Parent/Guardian:	Work# Ext:	Cell# Home#	Email#
Emergency Contact:	Work# Ext:	Cell# Home#	
Emergency Contact:	Work# Ext:	Cell# Home#	
Emergency Contact:	Work# Ext:	Cell# Home#	
Code if needed			

**AWTY? C**

**How would you like to receive messages and reminders? (Text) (Email) or (Both)**